

Case Worker

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Phone :

Web :



Job Summary

Vacancy :

Deadline : Sep 26, 2024

Published : Sep 21, 2024

Employment Status : Full Time

Experience : Any

Salary : As per the salary scale

Gender : Any

Career Level : Any

Qualification :

Job Description

About INTERSOS:

INTERsos is an International non-profit humanitarian aid organization that works to bring assistance to people in danger, victims of natural disasters and armed conflicts. Established in 1992, its actions are based on the values of solidarity, justice, human dignity, equal rights and opportunities for all people and respect for diversity and coexistence, paying particular attention to the most vulnerable and the unprotected. INTERsos is an independent association which, through its own humanitarian operators, intervenes to effectively answer the needs of people in serious crises situations, mainly in the world's poorest regions, who are suffering, deprived of rights, dignity and essentials goods. It maintains a flexible operating structure.

Job Description:

Provide appropriate and timely case management by assessing the needs of individuals with protection concerns, developing and implementing tailored case plans based on needs and ensuring appropriate follow-up while creating a climate of trust and care.

Reporting to:

Hierarchical: Case Worker Team Leader

Functional: Case Worker Team Leader

Tasks

- Conduct intake interviews with individuals identified by the team during outreach work or referred by other agencies, and open a case if vulnerability criteria are met
- Carry out comprehensive assessments for each client after receiving their consent and consider emotional, behavioral, and social factors that affect their psychosocial well-being as well as protection and risk factors
- Conduct home visits to assess clients' living conditions when necessary
- Develop a tailored case plan with the client, based on needs identified during the assessment
- Refer clients to appropriate services and when necessary, accompany them to different service providers
- Provide continuous basic emotional support and counseling through regular follow-up meetings, establishing a relationship built on trust and respecting confidentiality protocols
- Document cases on the internal case management platform and ensure that any progress on the action plan and any significant change in the client's psychosocial well-being and overall situation is timely and duly recorded
- Ensure proper and safe filing and archiving of case management files to maintain data confidentiality
- Close cases when objectives in the case plan are met and no further needs are identified
- Carry out all tasks respecting key protection principles, including but not limited to: do no harm, non-discrimination, confidentiality, accountability, and need-to-know principles
- Participate in internal case management meetings and bring to immediate attention any case of special/emergency needs to the Case Worker Team Leader
- Ensure good relationships and coordination with the main service providers in the area of intervention to improve the identification of persons with specific needs for prompt referral, follow-up up, and information sharing
- Identify and report gaps in the availability and quality of services provision for clients in the target areas

Job Requirements:

Education

- University degree in a related field e.g. Social Work, Psychology, or equivalent is an asset.

Professional experience

- 1 year of relevant work experience

Professional requirements

- Essential computer literacy (word, excel and internet)

Personal requirements

- Respect and non-discriminatory attitude, empathy
- Interpersonal and communication skills
- Reporting skills
- Capacity to work under pressure

Languages

- Knowledge of English, Dari and Pashto

Submission Guideline:

Respected Applicants, please visit the link below and fill in the required information.

<https://forms.gle/MrvQbe2vDL9QTMVn7>

Please note that only shortlisted applicants will be contacted and called for a test/Interview.

Qualified People with Physical Disabilities and Female candidates are highly encouraged to apply

Submission Email:

<https://forms.gle/MrvQbe2vDL9QTMVn7>

Education & Experience

University degree in a related field e.g. Social Work, Psychology, or equivalent is an asset.

Must Have

1 year of relevant work experience

Educational Requirements

Compensation & Other Benefits
